



Borough Profile – Ealing

What you need to know about digital infrastructure in the borough



Borough profile:

Ealing

Key contacts

Digital Champion

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Digital Co-ordinator

Tony Singh, Head of Highways

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Digital Ambassador

Cllr Steve Donnelly, Cabinet Member, Inclusive Economy

Digital Facilitators

Satnam Sahota, Estates & Street Lighting Manager

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About the borough's strategy

Towards a Digital Infrastructure Strategy Cabinet report:

<https://ealing.cmis.uk.com/ealing/Meetings/tabid/70/ctl/ViewMeetingPublic/mid/397/Meeting/6884/Committee/3/Default.aspx>

Local plan

[Local Plan | Ealing Council](#)

How we are improving connectivity in Ealing

Ealing is part of the West London Alliance's (WLA) Fibre West programme which is using grant funding to connect public buildings in not spots.

It also part of the WLA's Expanding Opportunities programme which is creating the right conditions to accelerate investment in wireless connectivity infrastructure.

Wayleave negotiations to give Operators access to the borough's housing stock are progressing.

Ealing has a standard open access agreement to give Operator access to street lighting assets for the deployment of small cells.

Our digitally excluded areas and what is being done to help

An Ealing Council programme is working on providing almost 1,000 free laptops to some of the borough's most disadvantaged residents. Devices are distributed through Ealing & Hounslow Voluntary and Community Services (EHCVS), and around 900 are expected to be given out by the end of 2023.

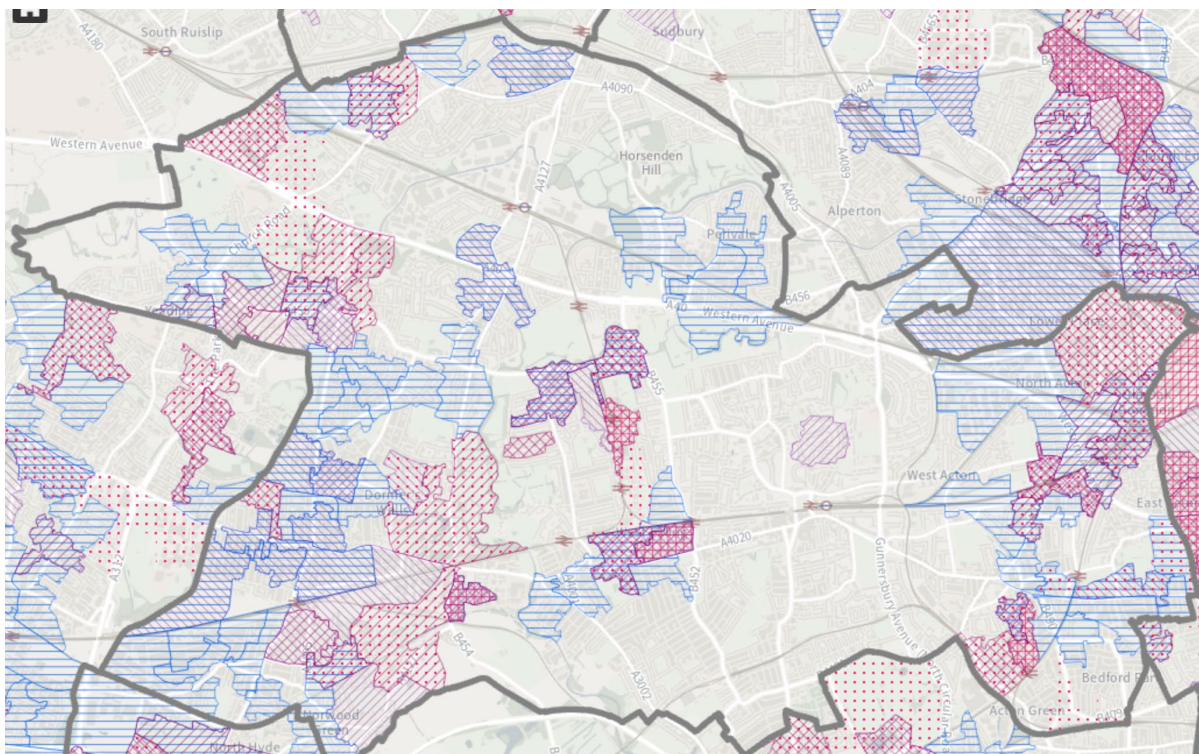
Recipients receive 30-60 minutes of introductory training when they are helped to learn basic IT skills, and other functions such as setting up email, or pointing them to online NHS prescription renewals or CV development websites.

Users can use the free wifi at West Ealing Community Managed Library run by EHCVS, or at any other library in the borough.

There are 30, 60 and 90-day check-ups to see how the recipient is progressing with their IT literacy. A volunteer technician is also on hand to assist with any technical support.

Ealing's VCS organisations are also able to apply to receive devices through Ealing's Civic Improvement Fund. The fund will also provide opportunities for VCS members to train as digital champions to better support digitally excluded residents.

See maps below showing areas of Ealing with higher levels of characteristics which put residents at greater risk of digital exclusion:



Legend

21 - 100

Free School Meals | 2017 | DfE

less than 20% pupils

20-27% pupils (worst 20% areas nationally)

27-56% pupils (worst 10% areas nationally)

3 - Unemployment

JSA claimants | top 10% | 2021 | DWP

0 - 15

16 - 54

4 - Disability

Small Area Mental Health Index | 2018

1 - 8

9 - 10

Disability Living Allowance | 2018 | DWP

0 - 60

61 - 165