

Borough Profile – Hounslow

What you need to know about digital infrastructure in the borough



Borough profile:

Hounslow

Key contacts

Digital infrastructure coordination

Nicholas McCarthy, Head of Digital Services

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Digital Champion/Ambassador

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Mark.Lumley@hounslow.gov.uk (Director of Digital and IT)

About the borough's strategy

All the information regarding our digital strategy and recent updates can be found on our blog at [Hounslow.digital](https://hounslow.digital)

[Local Plan | Local Plan | London Borough of Hounslow](#)

How we are improving connectivity in Hounslow

Focus is on getting consistent coverage across the Borough and removing not spots and areas where low speeds exist– we work in the open and information on our digital work is at hounslow.digital and our data hub has more information here: [Digital Exclusion | Hounslow | Report Builder for ArcGIS](#).

Work continues on fibre rollout with three separate companies with good progress being made and more planned for rest of 2023 and into 2024

Our digitally excluded areas and what is being done to help

We have five currently:

- Heston West
- Brentford East
- Cranford
- Hanworth Village
- Feltham North

Summary of work as follows:

- Refurbishment of laptops into community with charity partner Our barn – to date they have received over 600 laptops from Hounslow with 100 to these specific wards
- For young residents with learning difficulties 6 web site building sessions and 8 general support sessions.
- 11 general sessions at a local Museum with volunteers who have technical knowledge to share (through Our Barn)
- For residents 25 sessions across different locations across the Borough to assist residents.
- Members of Digital and partners also attend the regular cost of living roadshows that Hounslow have a regular schedule for.
- Working on issuing of free domestic connections to Council properties with one of the partners who has a wayleave.
- Continued investment in libraries for improved wifi and putting fibre in to provide better more reliable connections to the Internet.
- Partnered with Sky to get one of their Digital hubs onto the Ivybridge estate and plans for more.
- Working with a charity that does tutoring for children aged 14 plus by supplying some laptops and chrome books – specifically for care leavers at this stage.